



POSTMAN

Human First Leadership, AI Powered



Sterling Chin

Senior Developer Advocate



**I have a confession to
make...**



Robot Sterling

The Problem



The Problem: Robot Sterling

Postman Labs

- 21 people
 - India, Dubai, London, US
- Build fast, ship fast
- Shipped 7 products from 0-1 in 2.5 years
 - Postbot, Flows, and support for GraphQL, gRPC, Websockets, and more



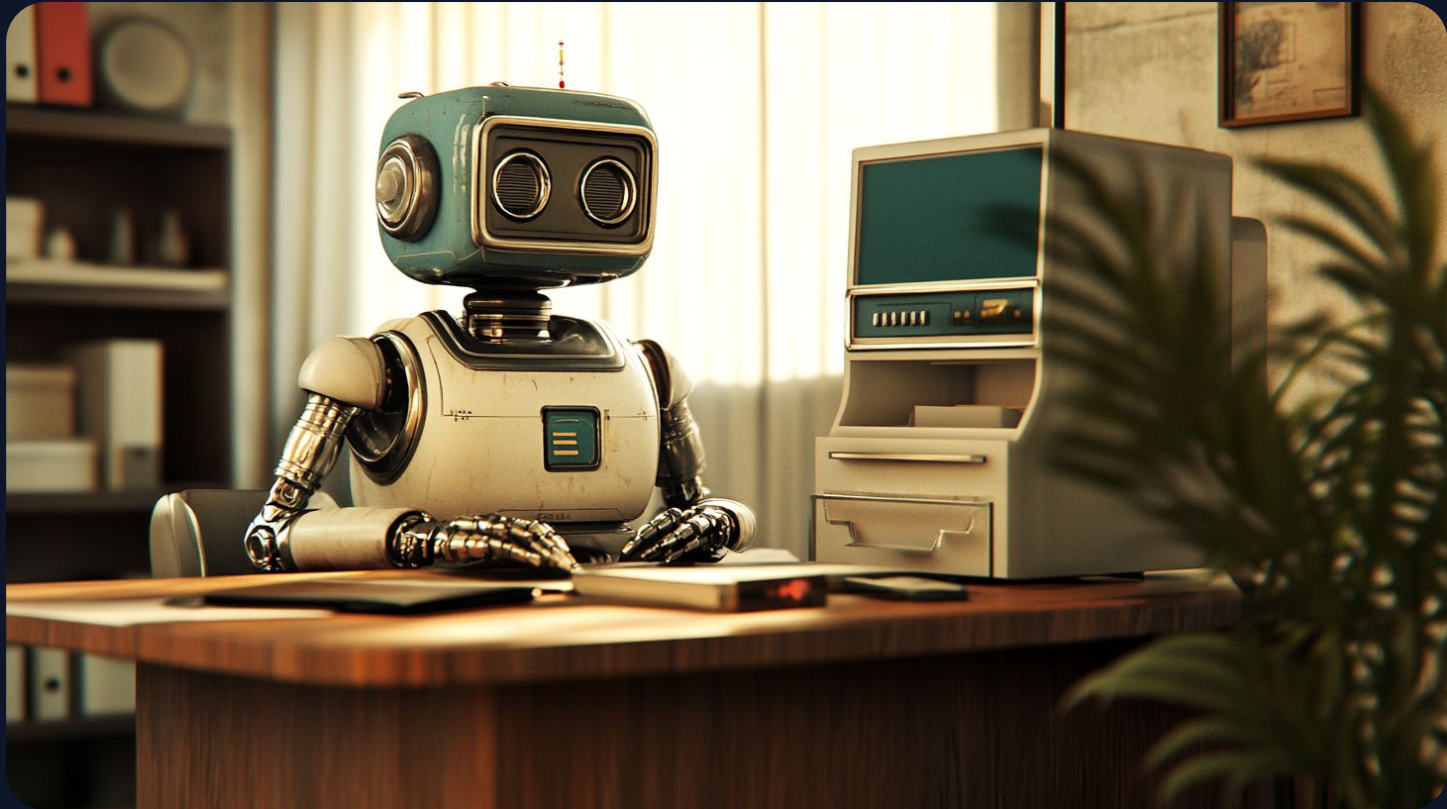
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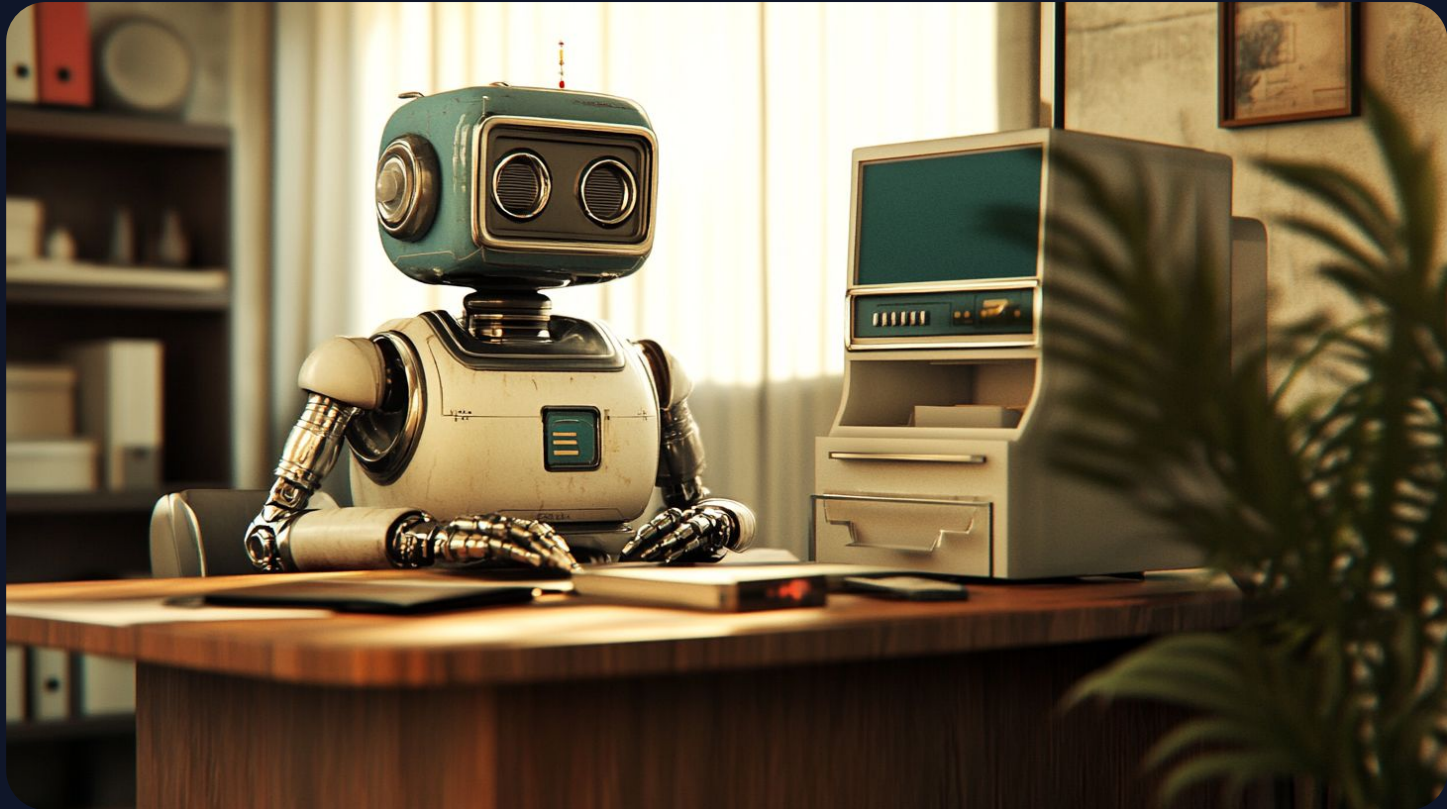


The Problem: Robot Sterling





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The Problem: Robot Sterling

"Time to First Human"



The Problem: Robot Sterling

"Time to First Human"



AI Experiments

The Solution Journey



The Solution Journey

Start simple



The Solution Journey

Start simple

Zoom Audio → AI Transcription Service → AI meeting summary



The Solution Journey

There are no silver bullets when it comes to AI tools.



The Solution Journey

“If I had an **executive assistant,
what would I delegate?”**



The Solution Journey

**You can't just throw AI at chaos
and expect magic**



The Solution Journey

Use phrases like:

- "To summarize..."
- "The problem is..."
- "An action item is..."
- "_____ is responsible for..."



The Solution Journey

Be honest with yourself and your team

- "Yes, I'm using an AI note taker. If you say 'this is private', I'll stop the note taker"
- Build trust with your team



The Solution Journey

Tools I use

- Bloks



Tue, Jun 10

< > ⋮

LeadDev
8:00 AM - 10:00 AM

AI Ready Playbook prep
10:00 AM - 11:00 AM

Yoga not yoga 10:30
10:00 AM - 12:00 PM

Personal Commitment
10:00 AM - 12:00 PM

90-day AI readiness playbook sync
11:00 AM - 11:30 AM

Decompress
11:30 AM - 11:45 AM

BetterHelp Info Session - How to Use ...
11:30 AM - 12:00 PM

Lunch
12:00 PM - 1:00 PM

Weekly sync | AI Agent Builder
1:00 PM - 1:30 PM

Video
1:00 PM - 5:00 PM

AI-Ready APIs Strategy, DevRel Leade...
1:29 PM - 2:20 PM

Decompress
1:30 PM - 1:45 PM

AI-Ready APIs Strategy, DevRel Leadership Transition, and Content Planning
Jun 10 1:29 PM - 2:20 PM

People Companies Hashtags

Manual Notes **Summary** Transcript

By topics discussed

↻ ↺

⋮

The discussion centers on preparing APIs for AI consumption using Postman's evolving platform, emphasizing machine-readable specs, error handling, and governance. Two targeted video series for engineering leaders and developers will promote the AI readiness playbook, expected by week's end. Sterling Chin takes interim head of Developer Relations, aiming to streamline team operations, increase content output, and embed DevRel within product groups. Automation of workflows, enhanced communication, and team culture initiatives, including offsite events and advanced video production, are key components. Action items include finalizing the AI readiness resources, progressing video production, integrating DevRel team deeper into product development, and automating content distribution.

AI-Ready API Content Strategy and User Journey 0:01

- Speaker 2 is drafting scripts for short-form videos aimed at engineering leaders, focused on why to use Postman as it transforms into an AI platform and how to get APIs AI ready. The journey involves moving from API specs through Spectral rules, governance, Spec Hub, collections, private and public workspaces, testing, CI/CD, and publishing on Postman so APIs become consumable by flows and MCP.
- Sterling Chin affirms the direction and suggests emphasizing that engineering teams already have their APIs on Postman, which becomes the starting point for AI readiness. He notes the importance of highlighting internal vs. external APIs and the distinction between private workspaces and public API networks for external consumption.

Definition and Requirements of AI-Ready APIs 3:26

- Sterling Chin defines AI readiness as APIs having well-prescribed, machine-readable specs and documentation, including clearly defined error states that AI systems can understand. He references his prior talks covering types of APIs (GraphQL, REST) and the qualities that make APIs suitable for AI consumption.
- The conversation touches on four essential qualities for AI-ready APIs, including machine-readable documentation and error messaging.
- They discuss a parallel AI readiness playbook being developed by Steven Carr and Talia, intended as a

SHARE SUMMARY

Copy Link

Copy Text

Send by Email

Integrate with CRM

ASK BLOKS

What are the four essential qualities of AI-ready APIs discussed?

How does Postman facilitate making APIs AI ready?

What is included in the AI readiness playbook and checklist?

How will Sterling Chin's interim role affect the Developer Relations team?

What automation improvements are planned for DevRel workflows?

What are the planned video content themes for engineering?

Ask anything about this convers



The Solution Journey

Tools I use

- Bloks
- MacWhisper



The Solution Journey

Tools I use

- Bloks
- MacWhisper
- Google Recorder



The Solution Journey

Tools I use

- Bloks
- MacWhisper
- Google Recorder
- Claude Projects



Projects

+ New project

Q Search projects...

Sort by

Activity ▾

5th Grade

Updated 28 days ago

Test Project

Updated 1 month ago

Community

Updated 1 month ago

Janet

Updated 1 month ago

YouTube Script Creation

Updated 1 month ago

MCP Server Creation

Updated 1 month ago



The Solution Journey

Tools I use

- Bloks
- MacWhisper
- Google Recorder
- Claude Projects
- MCP servers



The Solution Journey

Model Context Protocol





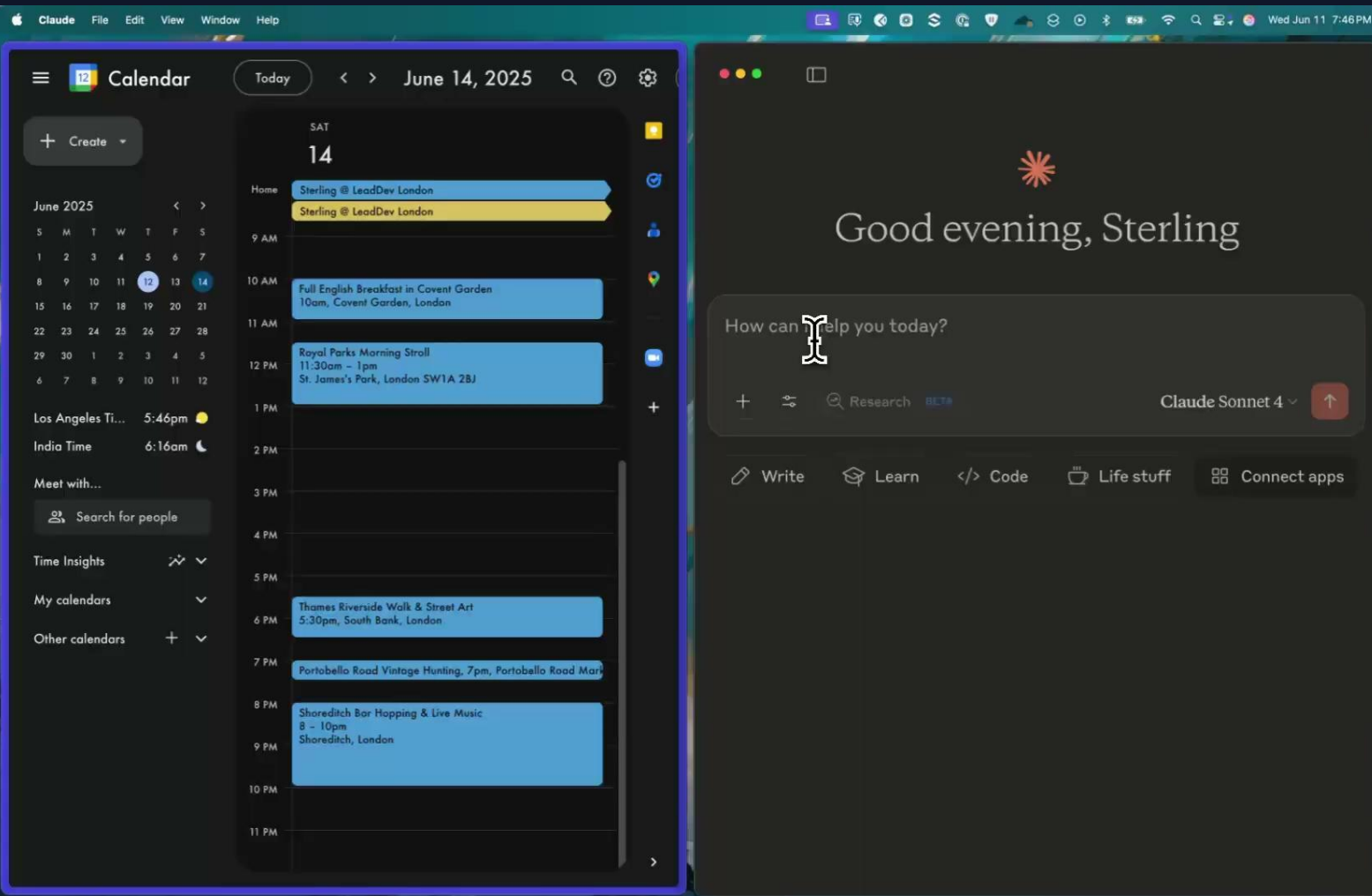
The Solution Journey: MCP





The Solution Journey: MCP







Today's Calendar Events ▾



SC

Here is the newsletter from Taylor's teacher. Can you check the calendar to make sure the events are listed, accurate, and if missing, add them?

Thanks for sharing the 5th grade newsletter! I'll check if all the events are properly listed in your calendars and help add any missing ones.

Let me first check what events are already in your calendars:

S

search-events



Let me check for field trip events:

S

search-events



Let me check for field day:

S

search-events



Reply to Claude...



Claude Sonnet 4 ▾





The Solution Journey

Model Context Protocol





Systematic change

The Transformation



Systematic change

The Transformation



Systematic change

The Transformation



Systematic change

The Transformation



Systematic change

The Transformation



Replace robot you

Your Turn



Your turn

Start simple

1. AI note-taker
2. Voice to text for braindumps
3. Projects in Claude or ChatGPT



Your turn

Every minute AI saves is one
more **human moment**



Your turn

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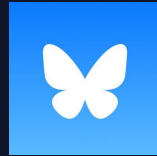


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Thank you



www.sterlingchin.com