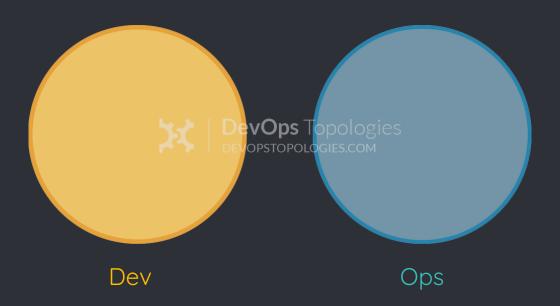
Platform Engineering is All About Product

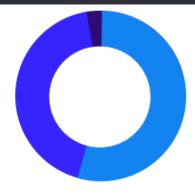


Dev & Ops



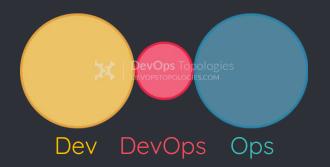
2008 - Let's do DevOps!

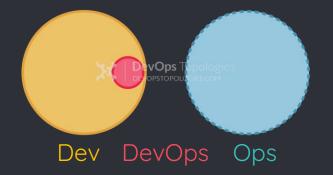
Not as easy as it seems...

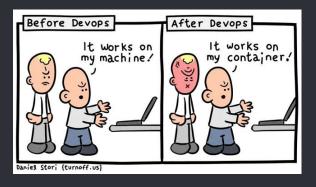


- **52.9** %
 - We have a dedicated Ops engineer/team that takes care of DevOps tasks. App developers are strictly separated and don't care much about configs and infrastructure.
- 44 % Some developers can do some DevOps tasks on their own and are constantly busy helping less experienced developers.
- 3.1 %
 "You build it, you run it" is what we are breathing.
 All developers cad do all DevOps tasks on their own.

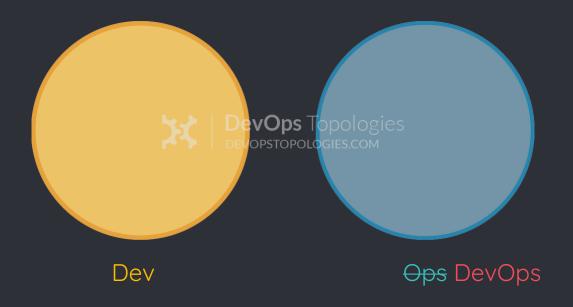
The DevOps Pitfalls





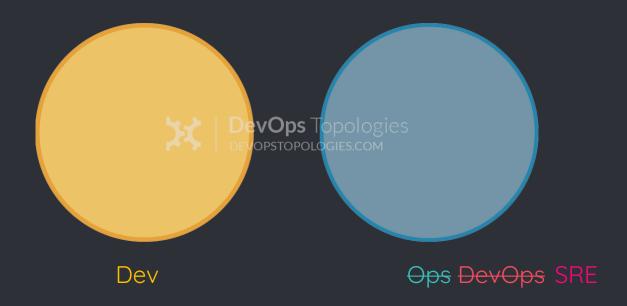


The DevOps Pitfalls





Being Google isn't easy



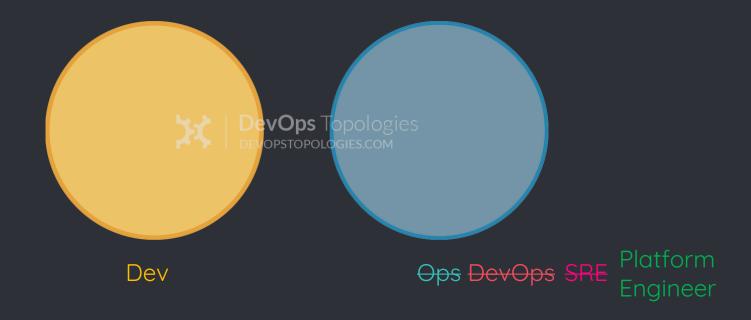


Platform Engineering's Pitch



Platform engineers builds an internal developer platform (IDP) This platform simplifies dev work and help us move faster.

How Do We Avoid This?





Hello! I am Gal Bashan

Head of Engineering @ Epsagon (acquired by Cisco)
Passionate for value-driven-development
Bouldering
@thegalbash

Agenda

- Goals
- Problems
- Solutions
- Building

Agenda

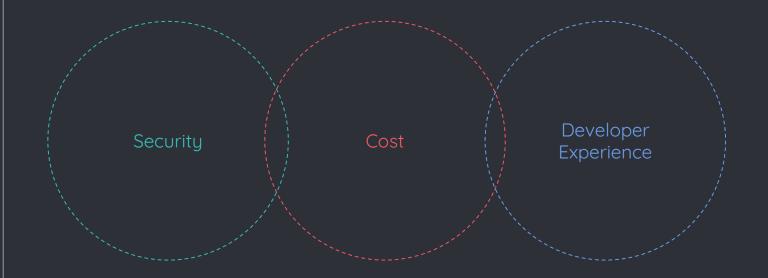
- Goals
- Problems
- Solutions
- Building



Enablement

"Golden paths and paved roads"

IDP Success Metrics



Developer Experience

- Cycle Time
- MTTR
- PR / Release Frequency

Attrition

Agenda

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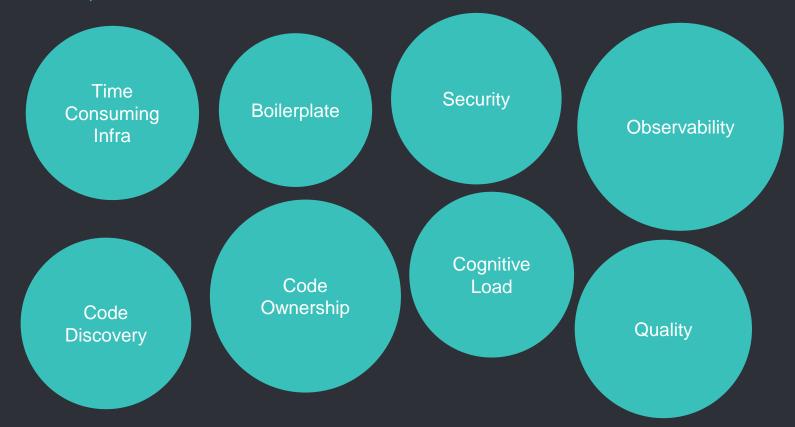




Problem First Mindset

Your IDP must solve a problem your developers have

Developer's Problems





Our developers know what problems they have

Agenda

- Goals
- Problems
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Focus on value

value to developers > impressive tech

Agenda

- Goals
- Problems
- Solutions
- Building



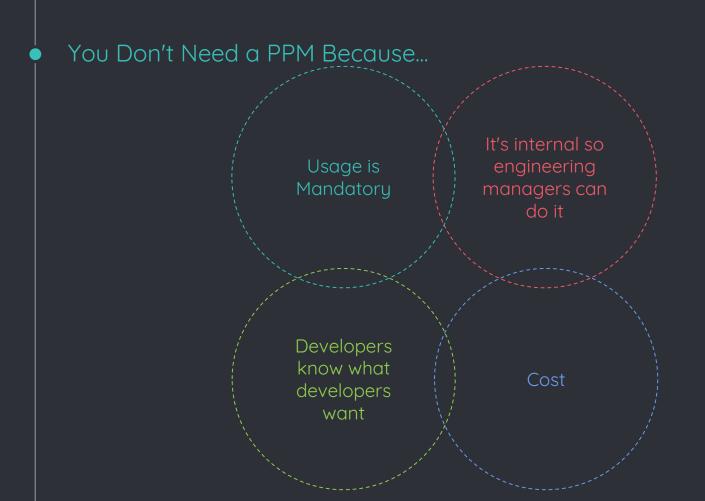
Agile is still valid

Deliver quickly, learn, iterate

Recap So Far

- In order to build a good IDP you need:
 - Problem validation
 - Solution validation
 - Iterative development
 - Go to market

I know this job description!





IDP is a product, and it should have a PM

Takeaways

- IDP enables developers
- Problem first mindset
- Our developers know what problems they have
- Focus on value over technology,
- Agile methodologies will help you focus on value
- A PPM will help you build a valuable IDP

Thanks!

ANY QUESTIONS?

You can find me at @thegalbash @cisco.com